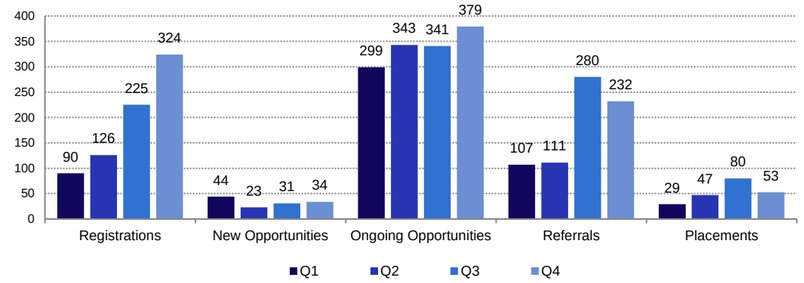
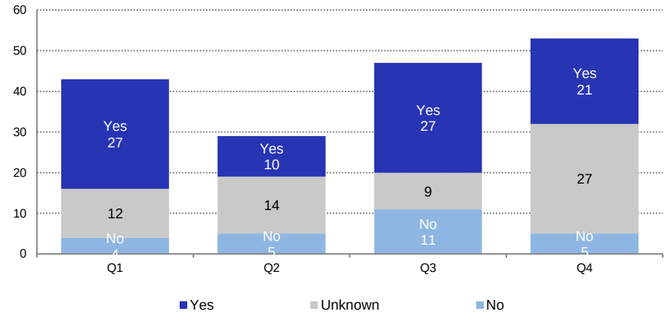
Quarter 4 Voluntary Action Reigate & Banstead (VARB) Scorecard August 2020

1. Volunteering Overview



Registrations requiring no further action	Q1	Q2	Q3	Q4
	0	0	0	0

2. Volunteers still in place after 2 months



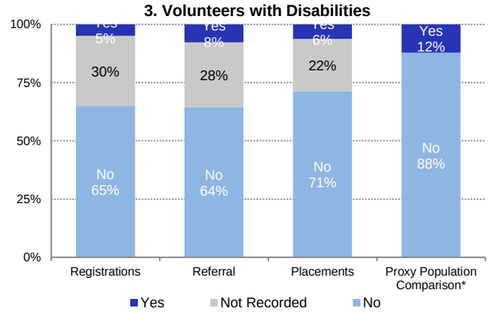
List the top three Achievements of the quarter 4:

1) Delivered a range of training to support the voluntary sector including 2x fundraising training days in partnership with TVA, how to prepare funding applications, how to digitally fundraise, trustee recruitment training and mental health first aid training for volunteer managers.

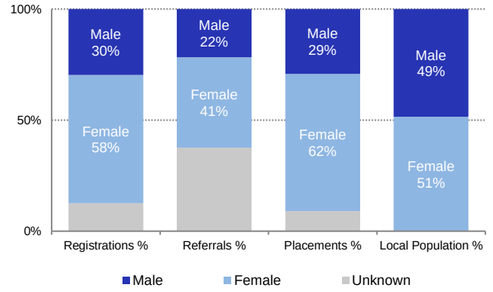
2) Supported a day of surgeries for voluntary organisations in Redhill and Oxted to meet with the National Lottery Community Fund to recieve advice on their applications.

3) Covid-19 lockdown started at the end of March and VARB reacted quickly to register a large number of volunteers and offer support to community organisations.

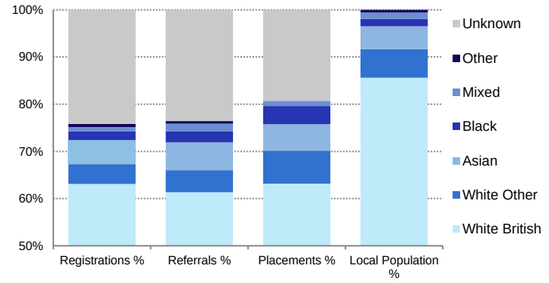
3. Volunteers with Disabilities



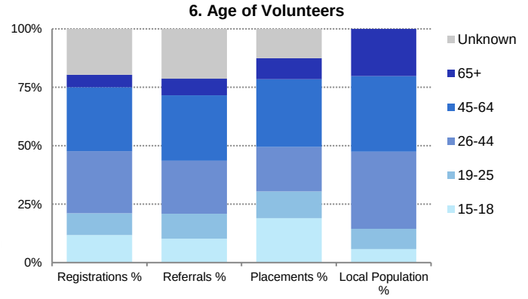
4. Gender of Volunteers



5. Ethnicity of Volunteers



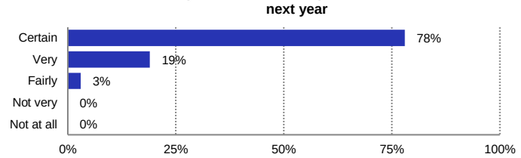
6. Age of Volunteers



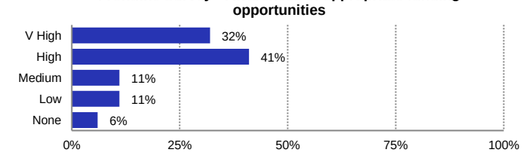
Corporate Volunteering	Q1	Q2	Q3	Q4
Number of events	2	8	11	3
Number of volunteers	25	131	147	30
Volunteering England 2013/14 Accreditation	✓			
PQASSO Level	None	1 ✓	2 ✓	3

One Off Volunteering	Q1	Q2	Q3	Q4
Number of events	1	7	3	5
Number of volunteers	4	33	115	26
Volunteering hours	100492			

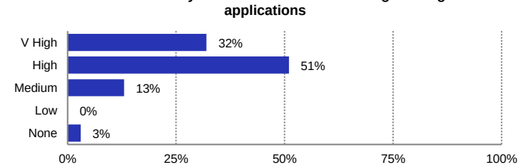
Frontline Survey - Confidence that you will still be in existance next year



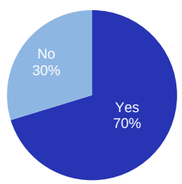
Frontline Survey - Awareness of appropriate funding opportunities



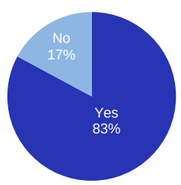
Frontline Survey - Confidence level in making funding applications



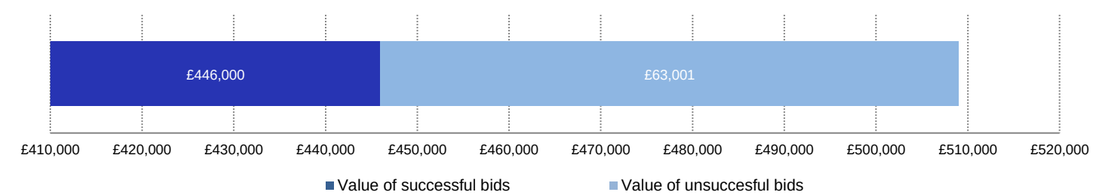
Frontline Survey Voluntary Organisations who have a Business Plan in Place



Frontline Survey Voluntary Organisations who have a Governance Framework in Place



Frontline Survey Responses 37 out of 214 organisations stated they had used VARB in the last 12 months	Have used service in the last 12 months	Very/Fairly Satisfied with Service
Providing information, guidance & Suppport on volunteer recruitment	78%	100%
Support for your organisation in the last 12 months by providing funding advice, information or searches?	70%	100%
Support with governance advice	41%	100%
Support with back office functions eg DBS checks	24%	100%
Support through local businesses	35%	100%
Support through training / conference / networking etc	78%	97%



*Proxy population comparator is based on individuals aged 16+ living in a household who assessed that their daily activities were limited a lot or a little by a long term health problem or disability, this includes problems related to old age. Source: 2011 Census

Scorecard for Voluntary Action Reigate and Banstead 2019-2020 – Quarter 4

This is a performance related scorecard for a voluntary sector infrastructure organisation called Voluntary Action Reigate and Banstead (this organisation will be called VARB hereafter).
The information in this scorecard is collected by VARB on a quarterly basis and this scorecard is for the Quarter 4 period (1 January 2020 to the 31 March 2020) of the 2019 to 2020 financial year. The Quarter 4 scorecard completes the full year of performance information for the organisation that is collected in this way.

Volunteering overview
Table one is a bar chart that shows during the Quarter 4 period there were 324 registrations with the volunteer centre, 34 new volunteering opportunities, 379 ongoing opportunities, 232 referrals and in total 53 volunteers were placed in volunteering roles. The full year total of volunteers placed by VARB were 209 – these volunteers were in placements for at least 3 days. There were no registrations that required 'no further action' so all people registered received some support or referral.

Volunteers in place for 2 months or more
Table two for Quarter 4 shows, 21 of the 53 volunteers placed were in placements for more than 2 months. The full year total showed 85 of the 209 volunteers placed were in volunteering roles for more than 2 months.

The key achievements in Quarter 4 (Q4) recorded by VARB were:
Delivered a range of training to support the voluntary sector including 2 fundraising training days in partnership with Tandridge Voluntary Action, also how to prepare funding applications, how to digitally fundraise, trustee recruitment training and mental health first aid training for volunteer managers.
Supported a day of surgeries for voluntary organisations in Redhill and Oxted to meet with National Lottery Community Fund to receive advice on their applications.
Covid-19 lockdown started at the end of March and VARB responded quickly to register a large number of volunteers and offer support to community organisations.

Volunteers with disabilities
Table 3 shows 6% of the people placed in volunteering roles had some form of disability. This is lower than the proxy population which states 12% of the population in Reigate & Banstead are registered as having a disability. However, 22% did not fill these details.

Gender of volunteers
Table 4 shows in Quarter 4 the majority of the volunteers placed were female where this information was recorded. In Q4 62% of the volunteers placed were female and 29% were male. This does not align with the proxy population which shows 49% of the local population is male and 51% is female.

Ethnicity of volunteers
Table 5 displays information about the ethnicity of volunteers. The majority of the local population is white and white other. There were a lot of unknowns for this

category. The main reported placements were white other. The remaining reported placements correlated with the ethnic make-up of the local population of Asian, Black, Mixed and Other.

Age of volunteers
Table 6 reported the age of the volunteers. The categories of ages were, 15 - 18, 19 – 25, 26 – 44, 45 – 64 and 65+. The biggest population groups in the locality are 26 - 44 and 45 – 64 and the table shows the majority of the volunteers placed were proportionate to the proxy population age groups.

Corporate volunteering
There is a table relating to corporate volunteering which shows 3 corporate volunteering events were undertaken in Reigate and Banstead in Q4 resulting in 30 individuals undertaking volunteering activity. The yearly total for corporate volunteering was 333 individuals undertook activities.

One off volunteering
There is a table relating to one-off volunteering. This showed in Q4 26 individuals undertook volunteering and the full year total was 158 volunteers engaged in one-off volunteering activities.

Frontline survey results
The next section of the scorecard is populated by results of a survey that was sent out by Surrey County Council to organisations that used the services of VARB. 37 people responded to the survey. These organisations said they benefitted from 100,492 volunteering hours during 2019-2020.

Of the 37 organisations that answered, they 98% said they were confident or very confident that they would be in existence next year. They had good awareness and understanding of making funding applications and all of them had a Governance Framework in place. 70% had business plans in place. The satisfaction rates when using VARB services were generally high, averaging almost 100%. The services most used were ‘training and networking events, support with volunteer recruitment and funding advice’. The 37 organisations reported securing £446,000 through successful funding applications.