



People's  
Group



**NHS 10 Year Plan in the West**  
**07 February 2025**



Our event took place at Emmanuel Church in Guildford. There were 25 people at the event who were supported by several organisations.




# Who came to the event?

# What did we do?





**NHS 10-year Plan  
Agenda**  
Friday 7 February 2025  
Emmanuel Church, Guildford








What we will talk about at our meeting:

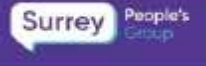


10:30 →  Welcome


10:35 →  Planning for the group

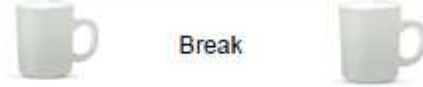
10:40 →  10-year plan


10:45 →  Big change 1: Better technology






**Surrey People's Group**  
7 February 2025





11:15 →  Break


11:30 →  Big change 2: Move some care from hospitals to communities

12:00 →  Big change 3: Do more to stop people getting ill

12:30 →  Finish meeting 

If you would like more information please contact:

  Text or Phone: 07929 863582  
Email: [disabilitycomms@surreycc.gov.uk](mailto:disabilitycomms@surreycc.gov.uk)





We want to make sure that members of the group decide what the group does.

Having a Chair and Deputy Chair for the group would help with that.

To be a Chair or Deputy Chair you need to be:

- Organised
- Turn up when you say you will
- Know your stuff
- Help out
- Speak up
- You can be contacted



# Chair and Deputy Chair



People voted to have a Chair and Deputy Chair for the West Surrey People Group.

There will be a vote at a future meeting when we know who wants to do this.

We will send out a job role summary to people.

If you are interested, then please email us on [disabilitycomms@surreycc.gov.uk](mailto:disabilitycomms@surreycc.gov.uk) or text / phone 07929 863 582

# Voting

# NHS



The NHS is short for National Health Service.

It helps everyone in the UK stay healthy.

You can get NHS Healthcare from your:

GP

A&E (Accident and Emergency)

And many other NHS health care services.

But the NHS has some problems.

The Government want to fix the NHS.

# NHS 10 Year plan



The Government want to learn from people's personal experiences and hear ideas.

Amanda explained the 3 areas the government want to focus on.

Big Change 1  
Using better technology

Big Change 2  
Move some care from hospitals to communities

Big Change 3  
Do more to stop people getting ill

# Big Changes



The group was asked for good things about better technology:

Online bookings and repeat prescriptions.

Information shared easily.

Video appointments help with travel problems and parking.

More computers for staff to help them work faster.

# Making better use of technology

## Good Things





The group was asked for bad things about better technology:

Technology going wrong.

Data protection and privacy – where will confidential data be stored.

Less jobs for people.

Patients should be able to choose between video call or in person appointments

# Making better use of technology

## Bad Things



The group was asked for good things about moving more care from hospitals to communities:

Less travelling as using local community places.

More independence and control.

People can get a lot of support and advice from community services.

Community district nurses coming to your home.

# Moving more care from hospital to communities - good things



The group was asked for bad things about moving more care from hospitals to communities:

Waiting times for home visits.

If you are very poorly you still need to go to hospital.

Are there enough resources / equipment.

Worrying about different staff coming into someone's private home, especially if they are vulnerable.

# Moving more care from hospital to communities - bad things



The group was asked for good things about preventing sickness not just treating it:

Socialising is important for your health.

Eating healthy makes you feel good

Reduce younger generation smoking and passive smoking.

Annual Health Checks and Action Plans

# Preventing sickness not just treating it

## Good things



The group was asked for bad things about preventing sickness not just treating it:

Not enough social care support due to lack of funding.

Not enough education in schools about living in a healthy way.

Lack of transport in rural areas.

Not enough accessible information about specific issues linked to health.

# Preventing sickness not just treating it

## Bad things



This was a summary the group discussions.

We have now submitted our feedback to the NHS 10 year plan on behalf of the Surrey People Group West.

If anyone would like to see the feedback in full please email:

[disabilitycomms@surreycc.gov.uk](mailto:disabilitycomms@surreycc.gov.uk)

# Feedback from this meeting