

organisation, taking on 2 secondees and moving to remote working. Our priority was registering and referring volunteers to support the emergency

county councils to respond efficiency to the crisis including mapping services. 3) VARB has provided direct support to 84 different voluntary and community organisations during this quarter. This includes funding advice, strategic planning workshops, volunteer management support and guidance for the mutual aid groups. In June we conducted a survey of organisations to inform

s	Have used service in the last 12 months	Very/Fairly Satisfied with Service
n volunteer recruitment	0%	0%
ormation or searches?	0%	0%
with governance advice	0%	0%
nctions eg DBS checks	0%	0%
rough local businesses	0%	0%
erence / networking etc	0%	0%

## Scorecard for Voluntary Action Reigate & Banstead (VARB) 2020-21 - Quarter 1

This is a performance related scorecard for a voluntary sector infrastructure organisation called Voluntary Action Reigate & Banstead (this organisation will be called VARB hereafter).

The information in this scorecard is collected by VARB on a quarterly basis and this scorecard is for the Quarter 1 period (1 April 2020 to the 30 June 2020) of the 2020 to 2021 financial year.

## Volunteering overview

The scorecard shows that during this period there were 552 registrations with the volunteer centre, 35 new volunteering opportunities, 0 ongoing opportunities, 417 referrals were made and in total 184 volunteers were placed in volunteering roles.

The key achievements recorded by VARB were:

- 1. VARB had to adapt quickly to Covid-19 including reorganising the organisation, taking on 2 secondees and moving to remote working. Their priority was registering and referring volunteers to support the emergency response.
- 2. VARB has worked in close partnership with the boroughs, districts and county councils to respond efficiently to the crisis, including mapping services.
- 3. VARB has provided direct support to 84 different voluntary and community organisations during this quarter. This includes funding advice, strategic planning workshops, volunteer management support and guidance for the mutual aid groups.